## NEW JERSEY HOUSING AND MORTGAGE FINANCE AGENCY



# FORECLOSURE FAST FACTS STATEWIDE FORECLOSURE PREVENTION RESOURCES

#### **Homeowners**

#### The Office of the Courts Foreclosure Mediation

**Program** provides homeowners with access to housing counselors and court trained mediators to resolve foreclosure actions by proposing work-out and payment arrangements between distressed borrowers and lenders. The program will also provide lawyers to income-eligible homeowners. Call **888-989-5277** to sign up or visit **www.njforeclosuremediation.org**.

#### The New Jersey HOUSING COUNSELING

**AGENCIES** listed in this brochure have been trained in foreclosure prevention counseling. Residents can call directly to receive assistance.

**The Mortgage Assistance Program** provides funding to homeowners to bring mortgages current or to refinance or renegotiate the terms of the mortgage. <u>Homeowners must work with a counseling agency</u> listed in the brochure to determine eligibility.

**Anti-Predatory Lending** If you feel you have been taken advantage of or misled by a lender, call Legal Services of New Jersey at **888-576-5529**. Legal Services of NJ provides legal representation to low-income New Jersey homeowners. Homeowners regardless of income level may file a complaint with the NJ Department of Banking and Insurance by calling **800-446-7467**.

**The Hope Hotline 1-888-995-HOPE** offers free, confidential help and assistance to homeowners with mortgage problems 24 hours a day / 7 days a week in English and Spanish.

#### Renters

You cannot be evicted without notice and without good cause. This is true even when a bank or mortgage lender files an action to foreclose on your rented property because your landlord has not paid the mortgage. If you find yourself facing eviction, call a lawyer. If you cannot afford a lawyer, you may be eligible for Legal Services. Find out by calling 888-576-5529.

If you have any questions, please call the Public Advocate at 609-826-5070.

If you have been locked out of your home, call the Police Department in your municipality. Remember, the landlord or property owner must take you to court before you can be removed from your home.

#### **Housing Resource Center (HRC)**

Provides a statewide listing of vacant for sale and rental properties.

Visit <u>www.njhousing.gov</u> to search thousands of affordable units. HRC is free and anonymous. Vacancy information is updated biweekly.

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# FORECLOSURE FAST FACTS

### STATEWIDE FORECLOSURE PREVENTION RESOURCES

#### **Young People**

The loss of a home affects every member of the family not just the adults. Governor Corzine recently launched the 2<sup>nd</sup> FLOOR Youth Toll-Free Helpline which lets young New Jerseyans between 10 and 24 years of age call and talk about whatever is on their mind. To speak to a counselor, call **888-222-2228**. Parental permission is not needed and all calls are confidential and anonymous.

#### Women

**Women's Referral Central** The Hotline provides referrals and basic information in areas such as discrimination, affordable housing, addiction services, domestic violence, employment, legal assistance. Please call **800-322-8092** for further information.

#### **Veterans**

Counseling Hotline 866-838-7654

#### **Seniors**

Reverse Mortgage Program A Reverse Mortgage is a special type of mortgage that allows homeowners, age 62 or over, to tap into the equity in their existing homes, or to purchase a new home. The Reverse Mortgage requires no repayment until the borrower leaves the home. For more information, call 1-800-NJ-HOUSE or visit http://www.state.nj.us/dca/hmfa/consu/senior/revers/

#### **Homelessness Prevention**

NJ Homelessness Prevention Program provides limited financial assistance to low- and moderate-income tenants and homeowners in imminent danger of eviction or foreclosure due to temporary financial problems beyond their control. Funds are used to disburse payments in the forms of loans and grants to landlords and mortgage companies. Please call toll-free **866-889-6270**.

#### **Home Heating Assistance**

**NJ SHARES** New Jersey Statewide Heating Assistance and Referral for Energy Services (New Jersey SHARES) is a non-profit organization charged with a mission to provide assistance to individuals and families living in New Jersey who are in need of temporary help in paying their energy bills. Call **1-866-NJSHARES** or visit <a href="http://www.njshares.org/whereToApply/index.asp">http://www.njshares.org/whereToApply/index.asp</a> to find out how to apply.

**The Universal Service Fund** (USF) is a program created by the State of New Jersey to help make natural gas and electric bills more affordable for low-income households. If you are eligible,

For further information USF or to locate the nearest application agency, call **800-510-3102** or **609-292-6140**. Additional

information about USF, including an application, is also available at **www.energyassistance.nj.gov**.

**NJ Weatherization Program** Assists elderly, handicapped and low-income persons in weatherizing their homes, improving their heating system efficiency and conserving energy. Call **609-633-2378** or visit **www.state.nj.us/dca/dcr/forms/wealist.doc** to find a service provider near you.

#### **General Assistance**

**General Assistance - Call 211**. Call Specialists will provide information and referral for services including:

**Basic Human Needs Resources** food banks, rent assistance, utility assistance

**Seniors and Persons with Disabilities** congregate meals, Meals on Wheels, adult daycare and transportation

**Children, Youth and Families** childcare, after school programs, mentoring, protective services, tutoring

**Employment Supports** financial assistance, job training

#### **New Jersey Self-Help Clearinghouse**

Self-help groups can connect you with others who truly understand. NJ Self-Help Clearinghouse has information on over 4,500 self-help groups for addictions, abuse, health, loss, mental health, disabilities, family and parenting concerns. Services are free and confidential. (800) 367-6274 or (800) 238-2333.

#### **NJHELPS**

Is a one stop resource for state programs to assist residents of New Jersey.

Visit <a href="www.njhelps.org">www.njhelps.org</a> to self-screen in English or Spanish for over 28 programs such as food stamps, prescription drug assistance, Work First New Jersey, assisted living, and more. NJHELPS also lists over 30 hotline resources for child care, child support, support for working families and more.

#### **Statewide Hotlines**

<b>Domestic Abuse Hotline</b>	1-800-572-7233	
Addiction Hotline	1-800-322-5525	
<b>Substance Abuse Hotline</b>	1-609-292-5760	
Food Stamp Info Line	1-800-687-9512 or online application available at http://www.njhelps.org	

# FORECLOSURE FAST FACTS

### STATEWIDE FORECLOSURE PREVENTION RESOURCES

#### HOUSING COUNSELING AGENCIES

The following is a list of agencies that have partnered with the NJ HMFA and have been trained in foreclosure prevention. If you need help with your mortgage, call a counseling agency that operates in the county where you live.

Unless otherwise noted, all of the following agencies participate in the Foreclosure Mediation Program.

#### ATLANTIC COUNTY

**AHOME** 

400 East Main Street Millville NJ 08332 **856-293-0100** 

Atlantic Human Resources 1 South NY Ave, Suite 303 Atlantic City, NJ 08401 **609-348-4131 ext. 222** 

Consumer Credit and Budget Counseling 299 South Shore Road U.S. Route 9 South, P.O. Box 866 Marmora, NJ 08223 609-390-9652 ext. 207

#### **BERGEN COUNTY**

Episcopal Community Development 31 Mulberry Street Newark, NJ 07102 973-430-9986

#### **BURLINGTON COUNTY**

AHOME **856-293-0100** 

American Credit Alliance, Inc. **800-501-7526** 

Burlington County Community Action Program One Van Sciver Parkway Willingboro, NJ 08046 609-835-4329

CCCS of Delaware Valley One Cherry Hill Dr, Suite 215 Cherry Hill, NJ 08002 800-989-2227

Jersey Counseling\* 1840 South Broadway Camden, NJ 08104 856-541-1000

#### **CAMDEN COUNTY**

AHOME **856-293-0100** 

American Credit Alliance, Inc. **800-501-7526** 

CCCS of Delaware Valley 800-989-2227

Jersey Counseling\* **856-541-1000** 

NJ Citizen Action 800-656-9637 973-643-8800

Tri-County Community Action Agency 856-451-6330 ext. 222 or 299

#### **CAPE MAY COUNTY**

AHOME **856-293-0100** 

Atlantic Human Resources 609-348-4131 ext. 222

Consumer Credit and Budget Counseling 609-390-9652 ext. 207

#### **CUMBERLAND COUNTY**

AHOME 856-293-0100

CCCS of Delaware Valley 800-989-2227

Consumer Credit and Budget Counseling 609-390-9652 ext. 207

Jersey Counseling\* **856-541-1000** 

Tri-County Community Action Agency 110 Cohancey Street Bridgeton, NJ 08302 856-451-6330 ext. 222 or 299

#### **ESSEX COUNTY**

Brand New Day 908-282-0781 ext. 109

Episcopal Community Development 973-430-9986

La Casa de Don Pedro 317 Roseville Ave Newark, NJ 07107 **973-485-0701** 

NJ Citizen Action 744 Broad Street, Suite 2080 Newark, NJ 07102 **800-656-9637 973-643-8800**  Tri-City Peoples Corporation 55 Washington Street

East Orange, NJ 07017 973-676-5506 800-860-0566

#### **GLOUCESTER COUNTY**

AHOME **856-293-0100** 

CCCS of Delaware Valley 800-989-2227

Jersey Counseling\* 856-541-1000

Tri-County Community Action Agency 856-451-6330 ext. 222 or

#### **HUDSON COUNTY**

Episcopal Community Development 973-430-9986

#### **HUNTERDON COUNTY**

NJ Citizen Action 800-656-9637 973-643-8800

#### MERCER COUNTY

Affordable Housing Alliance of NJ\* 732-389-2958

American Credit Alliance, Inc. 23 Warren Street Trenton, NJ 08608 800-501-7526

CCCS of Delaware Valley 800-989-2227

Isles Inc. 714 South Clinton Ave Trenton, NJ 08611 **609-341-4789** 

Novadebt **732-409-6281** 

#### MIDDLESEX COUNTY

Faith Fellowship CDC 2707 Main Street Sayreville, NJ 08872 732-727-9500 ext. 4149 or 1704

First Baptist CDC **732-247-0444 ext. 1016** 

NJ Citizen Action

75 Raritan Avenue Highland Park, NJ 08904 **800-656-9637 973-643-8800** 

Novadebt **732-409-6281** 

or 154

Puerto Rican Action Board 90 Jersey Avenue New Brunswick, NJ 08903 732-249-9700 Ext. 150

#### MONMOUTH COUNTY

Affordable Housing Alliance of NJ 59 Broad Street Eatontown, NJ 07724 **732-389-2958** 

Faith Fellowship CDC 732-727-9500 ext. 4149 or 1704

Novadebt 225 Willowbrook Road Freehold, NJ 07728 **732-409-6281** 

#### **MORRIS COUNTY**

Episcopal Community Development 973-430-9986

Urban League of Morris County 300 Madison Avenue, Suite A Morristown, NJ 07960 973-539-2121

#### OCEAN COUNTY

Affordable Housing Alliance of NJ **732-389-2958** 

Novadebt 732-409-6281

O.C.E.A.N. Inc. 40 Washington Street Toms River, NJ 08753 732-244-2351 ext. 14

#### PASSAIC COUNTY

Episcopal Community Development 973-430-9986

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NJ Citizen Action

800-656-9637 973-643-8800

**SALEM COUNTY** 

**AHOME** 

856-293-0100

CCCS of Delaware Valley 203 E. Broadway, Suite 1020

Salem, NJ 08079 800-989-2227

Jersey Counseling\* **856-541-1000** 

Tri-County Community Action Agency

856-451-6330 ext. 222 or 299

**SOMERSET COUNTY** 

Faith Fellowship CDC 732-727-9500 ext. 4149 or

First Baptist CDC

630 Franklin Blvd., Suite 102 Somerset, NJ 08873

732-247-0444 ext. 1016

Novadebt 732-409-6281 Puerto Rican Action Board 732-249-9700 ext. 150 or 154

SUSSEX COUNTY

Urban League of Morris County 973-539-2121

**UNION COUNTY** 

NJ Citizen Action 800-656-9637 973-643-8800 Brand New Day 176 First Street Elizabeth, NJ 07206 908-282-0781 ext. 109

Faith Fellowship CDC 732-727-9500 ext. 4149 or 1704

Tri-City Peoples Corporation 973-676-5506 800-860-0566

**WARREN COUNTY** 

Urban League of Morris County 973-539-2121

The following is a list of county social services agencies where you will be able to access services such as Medicaid, Food Stamps, Child Support, emergency assistance and employment support.

Atlantic County	Bergen County	Burlington County	Camden County
P.O. Box 869, 1333 Atlantic Ave Atlantic City, NJ 08401 <b>609-348-3001</b>	216 Route 17 North Rochelle Park, NJ 07662 <b>201-368-4200</b>	795 Woodlane Road Mount Holly, NJ 08060 <b>609-261-1000</b>	600 Market Street Camden, NJ 08102 <b>856-225-8800</b>
Cape May County	Cumberland County	Essex County	<b>Gloucester County</b>
4005 Route 9 South Rio Grande, NJ 08242 <b>609-886-6200</b>	275 N. Delsea Drive, 1st Floor Vineland, NJ 08360 <b>856-691-4600</b>	18 Rector St, 9th Floor Newark, NJ 07102 <b>973-733-3000</b>	400 Hollydell Dr. Sewell, NJ 08080 <b>856-582-9200</b>
Hudson County	Hunterdon County	Mercer County	Middlesex County
2 Enos Place Jersey City, NJ 07306 <b>201-420-3000 or 201-420-3172</b>	6 Gaunt Place Flemington, NJ 08822 <b>908-788-1300</b>	200 Wolverton St., P.O. Box 01450 Trenton, NJ 08650 <b>609-989-4320</b>	181 How Lane , P.O. Box 509 New Brunswick, NJ 08903 <b>732-745-3500</b>
Monmouth County	Morris County	Ocean County	Passaic County
Kozloski Road, P.O. Box 3000 Freehold, NJ 07728 <b>732-431-6000</b>	340 W. Hanover, P.O. Box 900 Morristown, NJ 07963 <b>973-326-7800</b>	1027 Hooper Ave., P.O. Box 547 Toms River, NJ 08754 <b>732-349-1500</b>	80 Hamilton Street Paterson, NJ 07505-2060 <b>973-881-0100</b>
Salem County	Somerset County	Sussex County	Union County
147 S. Virginia Avenue Penns Grove, NJ 08069 <b>856-299-7200</b>	73 E. High Street, P.O. Box 936 Somerville, NJ 08876 <b>908-526-8800</b>	18 Church Street, P.O. Box 218 Newton, NJ 07860 <b>973-383-3600</b>	342 Westminster Avenue Elizabeth, NJ 07208 <b>908-965-2700 or</b> 200 West 2nd Street Plainfield, NJ 07060 <b>908 - 791-7000</b>
	Warren County Courthouse Annex Second and Hardwick Streets, 501 Second Street Belvidere, NJ 07823 908-475-6301		

#### BEWARE OF FORECLOSURE RESCUE SCAMS - HELP IS FREE!

- There is never a fee to get assistance or information about Making Home Affordable from your lender or a HUD-approved housing counselor or a NJ Housing Counseling Agency listed in this document.
- Beware of any person or organization that asks you to pay a fee in exchange for housing counseling services or modification of a delinquent loan. Do not pay walk away!
- Beware of anyone who says they can "save" your home if you sign or transfer over the deed to your house. Do not sign over the deed to your property to any organization or individual unless you are working directly with your mortgage company to forgive your debt.
- Never make your mortgage payments to anyone other than your mortgage company without their approval.

The Attorney General urges any member of the public who has been a victim of mortgage-related fraud to report it by calling the Division of Consumer Affairs' toll-free hotline at 1-800-242-5846. Consumers from out of state can call 973-504-6200. Those seeking to file a complaint can also visit the Division's Web site at <a href="https://www.njconsumeraffairs.gov">www.njconsumeraffairs.gov</a>.